

## Which requirements should be checked prior to my training?

- You will need a stable WIFI with at least a 10 MB Up and Download line. It is not advisable to use your mobile data or your phone as a Hotspot.
- It is advisable to have 2 screens. You will be running 3 different applications during your training, needing 2 separate screens. One screen will be for Sage University/eBook and the other one for MS Teams.
- Make sure that all the following sites are unblocked by your Firewall (consult your IT Department):
  - Sage U (<https://sageu.csod.com>)
  - Learn on Demand (<https://sageu.learnondemand.net>)
- The preferred browsers to use is the latest versions of Google Chrome and Microsoft Edge.

## What are the training sessions times?

- Registration is between 08:00 and 08:30.
- **ALL TRAINING SESSIONS ARE LOCKED AT 09:15.**
- If you experience any login problems, contact us on [SageUniversityTraining@sage.co.za](mailto:SageUniversityTraining@sage.co.za) or contact your Training Consultant.

## How do I reschedule my training session?

- If you want to reschedule your training session, missed your training session or was late for your training session, contact your Sales Advisor to assist.
- ***Please note that terms and conditions will apply as per your booking form.***

### Questions

Email: [SageUniversityTraining@sage.co.za](mailto:SageUniversityTraining@sage.co.za)

View our [FAQs](#)



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