

Sage X3 Customer Learning Membership (CLM) Price and Benefits Change

		New Benefits for new sales and renewals from 01 January 2026	Old Benefits up to the Sage X3 CLM expiry date after 01 January 2026
Effective Date		Changes apply from 01 January 2026	Current CLM customers remain on their existing benefits until the expiry date is reached then the New Benefits and Pricing take effect.
Key Changes:	Pricing	Single price covers all users in the organisation	Tiered level – per user price multiplied by the minimum/maximum number of Sage X3 user licenses
	Membership Structure	Single tier membership	Two levels - Plus, Premier
	Expert Workshops	20% discount on Expert Workshops	Expert Workshops included in Premier level
	Membership Duration	Aligned to the Sage X3 solution expiry date	Expires 12 month from purchase
	Sales Process	Included by default on all new Sage X3 sales on the Configurator Form (opt-out available before finalising sale)	Manually added to Configurator Form

Please Note:

Existing customers purchasing or renewing after 01 January 2026 will have their membership aligned to their Sage X3 solution expiry date if not already aligned. The first renewal after this date may be shorter or longer than 12 months.